

Dementia Conference

A free one day conference from the QNI and HEE

Monday 12 June 2017

The Royal College of General Practitioners, London

Delegate Guide

 #QNIDementia



Dementia Conference

12 June 2017, RCGP, London



Welcome

I am delighted to welcome you on behalf of The Queen's Nursing Institute and Health Education England to the Dementia Conference for nurses working in community and primary care settings.

We will be joined today by a range of fantastic speakers from a wide field of expertise who are dedicated to improving the lives of people with dementia. Professor John Clark will share HEE's perspective and we will have the opportunity to watch their moving films, 'Finding Patience' and 'Finding Patience -The Later Years', which explore good person-centred dementia care.

We will also hear from a carer's perspective; Dr Christine Wise will share her experience of supporting her husband who has early onset dementia.

Dr Hilda Hayo, CEO of Dementia UK will discuss best practice in dementia care and after lunch, Caroline Ellis, a Memory Assessment Nurse, will explain the STEMS model.

Professor Jamie Waterall, National Lead for Cardiovascular Disease Prevention & Associate Deputy Chief Nurse from Public Health England will talk about raising awareness of dementia in primary care and Julia Atherton, Director of Quality and Care, Barchester Healthcare, will speak about caring for people with dementia in care home settings.

We are very grateful to such experts in dementia care for sharing their time and wisdom with us.

I very much hope that you will find the day to be stimulating, inspiring and enjoyable.

A handwritten signature in black ink, appearing to read 'Crystal Stanton'.

Dr Crystal Stanton
QNI Chief Executive

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Programme

- 9.30am **Arrival and refreshments**
- 10am **Welcome and Introduction**
Dr Crystal Oldman, Chief Executive, QNI
- 10.10am **Health Education England policy perspective - Dementia education: where are we now?**
Professor John Clark, Director and Dean of Education and Quality, Health Education England (South)
- 10.25am **Finding Patience - An inspirational film by Health Education England**
Professor John Clark, Director and Dean of Education and Quality, Health Education England (South)
- 10.40am **Living with dementia - A partner's perspective**
Dr Christine Wise, Carer
- 11.20am **Refreshments**
- 11.50am **Admiral Nurses – Leading the way on dementia care**
Dr Hilda Hayo, Chief Admiral Nurse and Chief Executive Officer, Dementia UK
- 12.30pm **Lunch**
- 1.45pm **Finding Patience - The later years - An inspirational film by Health Education England**
Jan Zietara, Head of Operational Delivery, South Heath Education England
- 2.00pm **Working Together to Support Dementia: The STEMS Model**
Caroline Ellis, Memory Assessment Nurse, Queen's Nurse, Cornwall Partnership NHS Foundation Trust
- 2.30pm **The Role of NHS Health Checks in risk prevention including raising awareness of dementia**
Professor Jamie Waterall, National Lead for Cardiovascular Disease Prevention & Associate Deputy Chief Nurse, Honorary Associate Professor, Public Health England
- 3pm **Refreshments**
- 3.30pm **Innovation in practice - Caring for people with dementia in care homes**
Julia Atherton, Director of Quality and Care, Barchester Healthcare
Caroline Baker, Director of Dementia Care, Barchester Healthcare
- 4pm **Summary and close**
Dr Crystal Oldman, Chief Executive, QNI

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Delegate list

Delegate name	Job Title	Organisation
Alderson, Karen	District Nurse Team Leader	YourHealthcare CIC
Allen, Dawn	Head of Community Nursing	Gloucestershire Care Services NHS Trust
Ampomah, Jemima	Clinical Lead	The Oaks Care Centre
Archer, Karen	Team Leader	BHFT
Asem, Evelyn	Staff Nurse	Agency
Aubry, Louisa	Parkinson's Nurse	Hounslow and Richmond Community Healthcare
Bandara, Sirima	Critical Care	Bank Nurse
Barr, Annie	Chief Executive	Annie Barr Associates
Basi, Suki	Modern Matron	Oxleas NHS Foundation Trust
Batchelor, Caroline	District Nurse	Buckinghamshire NHS Trust
Bell, Lesley	Community Matron	Your healthcare
Bernard, Caroline	Head of Policy and Communications	Homeless Link
Berry, Zoe	CEPN & GPN Lead	HEE Thames Valley
Billinghurst, Helen	Community Liaison Mental Health Practitioner	Surrey and Borders NHS Partnership Trust
Blackford, Stacey	Dementia Specialist Nurse	Oxleas NHS Foundation Trust
Blake, Cecille	Student District Nurse	Hertfordshire University
Boast, Gill	GPN Professional Lead and Facilitator	East Staffs CCG
Bore, Marriam	General Practice Nurse Trainee	Enfield CCG
Brocklehurst, Jackie	Strategic Workforce Development Manager	Health Education England
Cast, Jackie	Practice Nurse	Beckenham Chiropody Practice
Chelliah, Shanti	Staff Nurse	Pulse Agency, London
Clarke, Laura	Community Psychiatric Nurse Practitioner	SLAM
Clifford, Jemma	DNS	BHFT
Cowan, Dorothy	Director Exquisite Care	
Crabtree, Justine	District Nurse	Pennine care
Craig, Carmella	Community nurse	BEH-MHT
Dalton, Holly	Clinical Team Lead Nurse	Hilton Nursing Partners
Daly, Rachel	PhD student	CLAHRC East of England/UH
D'ardis, Melanie	Community Mental Health Practitioner (Nurse)	Dementia Intensive Support Team - Suffolk East
Davey, Jeanne	Service Manager	HRCH
Deakins, Andrea	Deputy Manager (RN)	Bupa Oakwood House
Dine, Heidi	Head of Clinical Nursing	DRC Locums
Drachenberg, Sarah	GP Community Matron	Peel House Medical Practice
Dusoyle, Jenny	Ward Manager	East London Foundation Trust
Elizabeth, Annette	Continance Specialist Nurse	Oxleas
Ellis, Rod	Civil Servant	Cornwall Council
Eveleigh, Jill	PNMUK Southeast Regional Coordinator	PNMUK
Fairbairnplatt, Jacqueline	Associate Dean Quality Improvement	Health Education England
Fatimilehin, Oluwatoyin	Specialist District Nursing Student	Enfield Community Service
Fenwick, Julie	District Nurse	Buckinghamshire NHS Trust
Gillespie, Michelle	Matron Elderly Care	East Cheshire NHS Trust
Glynn, Sandra	CNS Parkinson's Disease	Homerton University Hospital
Goddard, Gail	District Nurse Team Leader	HRCH
Goldsbrough, Lorraine	Specialist Nurse Practitioner	St Nicholas Group Practice
Gorman, Debra	Community Matron	NELFT
Graham, Beverly	Professional Lead, District Nursing	Gloucestershire Care Services NHS Trust
Gray, Josephine	Clinical Development Lead	Oxford Health
Hardwick, Kay	Head of Education	Arthur Rank Hospice Charity

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Harrison, Kerry	Advanced Nurse Practitioner	Berkshire Healthcare NHS Foundation Trust
Harrison, Morag	Complex Case Practitioner	Central Cheshire Integrated Care Partnership
Hart, Trevor	TB Outreach Coordinator	NCL TB Service
Hayes, Stephanie	Community Sister	Hertfordshire Community Trust
Heath, Holly	Senior Policy and Campaigns Adviser	Parkinson's UK
Heeks, Anne	Independent Nurse	Health@work
Hillier, Krystle	Deputy Clinical Lead	Medvivo
Hines, Jacqueline	Community Nurse	CNWL
Holmes, Jane	Community Matron	SSOTP
Howson, Sophie	Clinical Director	SK Nurses Ltd
Hull, Diane	Elder Care Nurse	Nexus Health
Hutton, Cay	Matron	Homerton University Hospital
Ind, Francesca	Home Visiting Practitioner	Hawthorn Medical Centre
Jacklin, Jayne	Health Visitor	LSHS
Jalota, Nina	Community Dementia Specialist	Hounslow and Richmond Community Healthcare NHS Trust
James, Vivienne	Community Mental Health Nurse	NHS
Johnson, Alison	Parish Nurse	Avenue Baptist Church
Jones, Sarah	District Nurse Team Leader	Wirral Community NHS Foundation Trust
Jones, Ann	Locality Lead	Northumbria Healthcare NHS Trust
Keegal, Teresa	Community Dementia Specialist	Hounslow & Richmond Community Healthcare NHS Trust
Lawrence, Lorraine	Parish Nurse	West Leigh Baptist Church
Layton, Helen	District Nurse	Leicestershire Partnership NHS Trust
Leach, Karen	Service Manager	States of Guernsey
Leafe, Debbie	Clinical Education Lead	Leicestershire Partnership Trust
Leen, Fiona	PDNS	CLCH
Linton, Georgina	Training Manager	Rodericks Dental
Lungu, Samantha	Nurse Advisor for Dementia	First Community Health & Care
Macmillan, Jane	Community Matron	Gloucestershire Clinical Commissioning Group
Marston, Jacqueline	Community Matron	NELFT
Matthews, Bibi	Team Leader	BHFT
Mcardle, Joe	Director	University of Chester
Mills, Kim	District Nurse	NELFT
Mills, Katy	Community Sister	HCT
Misis, Raquel	Carer	Penrose Care
Mitchell-Issitt, Christine	COPD Specialist Nurse	Glenfield Hospital, Leicester
Moore, Duncan	Area Clinical Lead	East of England Ambulance Service NHS Trust
Morgan, Gillian	Nurse Practitioner	Cottage Lane Surgery
Morgan, Valerie	Student DN	Hertfordshire Community HCT
Mupoperi, Ruth	Physiotherapist	CSH Surrey
Murazvu, Lorice	Community Nurse	Pulse Nursing Agency
Murphy, Jayne	Senior Lecturer	University of Wolverhampton
Musundire, Tendayi	Head of Safeguarding	EPUT
Nelson, Linda	Head of In Patient Services	Thames Hospice
Nji, Doris	Community Matron	Barnet, Enfield & Haringey MH NHS Trust
Norris, Samantha	Community Sister	Hertfordshire NHS Community Trust
Obafemi, Godgive	Healthcare Worker	New Horizon Youth Centre
Okpara, Juliet	Dementia Palliative Nurse	Westminster Dementia Services, Ark Healthcare

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Okusanya, Comfort	Community Matron	Barnet, Enfield & Haringey MH NHS Trust
Olbojan, Ana Maria	Senior Theatre Practitioner	King Edward VII
O'Rourke, Renata	District Nurse	Bromley Healthcare
Patchell, Marie	Community Mental Health Nurse	Surrey and Borders NHS Partnership Trust
Patel, Komal	Nurse Assessor	NHS BRENT CCG
Pearce, Verity	Community Hospital Matron	Virgin Care
Peters, Gail	DN/CNL	Sussex Community NHS Foundation Trust
Pilcher, Salli	Associate Director of Nursing	Cumbria Partnership NHS Foundation Trust
Pilkington, Michelle	Community Matron	Cambridgeshire Community Service: Intensive Care Management Service
Poole, Claire	Deputy Chief Operating Officer	Kent Community Health Foundation NHS Trust
Porritt, Andrea	Lead Learning and Development Facilitator	RDaSH
Preston, Paula	Community Dementia Nurse	Central London Community Healthcare
Prince, Clare	General Practice Nurse Trainee	NHS
Qiu, Jing	Community Nurse	Hertfordshire Community NHS Trust
Redpath, Anna	Community Matron	SSOTP
Reed, Tracy	Education Facilitator for End of Life Care	Essex Partnership University NHS FT
Reeves, Caroline	Lecturer in Nursing	Keele University
Reid, Paula	Policy Manager	Homeless Link
Roberts, Katie	District Nurse Student	NHS
Roberts, Dawn	Clinical Development Lead	Oxford Health NHS Foundation Trust
Roberts-Kemp, Una	Community Nurse	Pulse Nursing Agency
Robinson, Samantha	Head of Service	Medway Community Healthcare
Robinson, Susan	Senior Lecturer - Adult Nursing Department	University of Greenwich
Robinson, Deborah	CPN	NEPFT
Rodgers, Geraldine	Nurse	BHRUT
Rogers, Julie	AHP	Shropshire Community Foundation Trust
Rose, Liz	Team Leader	Dorset Healthcare University Trust
Rossi, Dorothy	District Nurse	KCHFT
Rowe, Lisa-Marie	Lecturer of Adult Nursing	University of Plymouth
Ryan, Catherine	Community Matron	Sole Bay Health Centre
Saib, Mohammad	Programme Leader (Dementia Care & Practice)	Middlesex University
Saraiva, Andreia	Palliative Care Clinical Nurse Specialist	CNWL NHS Foundation Trust
Searle, Angela	NS Quality & Safety	Sutton Community Health Services
Sequeira, Matilda	Senior Practitioner	GSTT
Siemens, Fiona	Nurse Assessor	
Sofela, Esther	Community Matron	Enfield Community Services
Stallibrass, Donna	Adult Safeguarding Specialist Nurse	Sussex Community NHS Foundation Trust
Swarbrick, Emma	Clinical Nurse Lead	Sussex Community NHS Foundation Trust
Taylor, Ann	CEO	Hilton Nursing Partners
Titchener, Mary	Head of Nursing	Oxleas NHS Foundation Trust
Tyrrell, Noelle	District Nursing Sister	HCT
Van Ham, Sonja	Adult Student Nurse	University of West London
Watts, Samantha	RGN	Care UK
Will, Martha	Heart Failure CNS	Barts Health NHS Trust
Wilson, Helena	District Nurse	Cambridgeshire Community Health Services
Winfield-Davies, Sarah	Safeguarding Nurse	Northern Devon Healthcare Trust
Wood, Cate	Researcher	Plymouth and Bournemouth Universities
Woodcock, Anita	Healthcare Assistant	Oxleas NHS Foundation Trust
Worghs, Nicole	District Nurse Student	Hertfordshire University
Worsfold, Alison	Head of Health, Quality and Clinical Governance	Hilton Nursing Partners

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Speaker biographies

Julia Atherton, Director of Care and Quality, Barchester Healthcare

Julia has worked in Barchester Healthcare for 11 years. Julia's nursing career has spanned 38 years mostly in Acute NHS services, previously she worked at Newcastle Regional Neuroscience Service as Matron and Clinical Lead.

In her current post Julia leads on Clinical Governance and works with a team of 20 Clinical Specialist Nurses who support and develop nurses and carers clinical skills and the development of the Care Practitioner role in over 170 Nursing and Residential homes and 7 independent hospitals across the country

Caroline Baker, Director of Dementia Care, Barchester Healthcare

Caroline is the Director of Dementia Care at Barchester Healthcare and works with a team of 7 specialists to support over 170 care homes that care for people living with dementia. Caroline won a Lifetime Achievement award in Dementia Care in 2014 and is the author of Developing Excellent Care for People Living with Dementia in Care Homes. Caroline is currently undertaking a DBA at Bradford School of Management (4th year) and has recently worked alongside the team to develop a new programme of dementia care delivery to enhance dementia care called 10-06-06 which has achieved some incredible outcomes for people living with dementia.

Professor John Clark, Director and Dean of Education and Quality, Health Education England (South)

John began his career with a variety of nursing roles working in critical and emergency care before taking up a role as a night nurse practitioner and site manager at the Hammersmith Hospitals NHS Trust. John held a number of Associate Director roles spanning nursing and education as well as working in higher education.

John moved to Health Education England when it was created in 2013, initially working across the Thames Valley and since 2014 as Regional DDEQ across the south of England.

John leads a number of national programmes on behalf of HEE including Dementia, RePAIR, End of Life Care, Advanced Clinical Practice, Safeguarding and chairs HEE's Education Commissioners Network

Caroline Ellis, Memory Assessment Nurse, Queen's Nurse, Cornwall Partnership NHS Foundation Trust

Caroline currently works as a Memory Assessment Nurse within Cornwall Partnership NHS Foundation Trust. She became a Queen's Nurse in 2015.

Caroline manages an innovative project called STEMS. (Support Talks and Educational Memory Sessions). This model provides an opportunity for patients with dementia and their carers and families to provide a holistic access point to gather excellent quality information and awareness of provision of services including the voluntary services in one setting. This helps to support people with dementia and their carers in rural communities.

Caroline is also a Principle Investigator for a current Dementia Research Trial.

Dr Hilda Hayo, Chief Admiral Nurse/CEO, Dementia UK

Hilda Hayo has been the Chief Admiral Nurse/CEO for Dementia UK since 2013, the charity specialises in the provision and development of Admiral Nurses (specialist dementia nurses). A dual registered nurse, she has over 36 years experience developing and leading dementia specialist teams. She has held senior positions in clinical services, hospital management and higher education. Hilda is particularly proud of setting up and leading a nurse led Younger People with Dementia service in Northamptonshire. She completed her doctorate in 2016 into "How and why does social connectedness change in families living with the effects of behavioural variant frontotemporal dementia?"

Dr. Crystal Oldman - Chief Executive - The Queen's Nursing Institute

Dr Crystal Oldman is Chief Executive of the Queen's Nursing Institute. Crystal started her NHS career in 1975 as a ward orderly and after qualifying as a nurse at University College Hospital, she worked in some of the most deprived communities in London. Crystal also spent 18 years in Higher Education, where her role as Dean included the development of evidence based practice within the integrated community nursing, primary and social care workforce. Crystal is a Governing Body Nurse with Chiltern and Aylesbury CCGs, with an interest in quality and transforming

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Speaker biographies

primary and community services to meet the national agenda of care being delivered closer to home. She is currently chairing the NHS Improvement working group on safe caseloads in the District Nursing service as part of the wider NHSI programme on safe sustainable staffing.

Professor Jamie Waterall, National Lead for Cardiovascular Disease Prevention & Associate Deputy Chief Nurse, Honorary Associate Professor, Public Health England

Jamie has had a varied clinical, managerial and academic background, spanning local, regional and national roles within the health and care system in England. He is currently Associate Deputy Chief Nurse and National Lead for Cardiovascular Disease Prevention at Public Health England. Jamie also holds an Honorary Associate Professor position at the University Of Nottingham, where he first trained to be a nurse and undertook his clinical Master Degree.

Dr Christine Wise, carer

I was a full-time senior academic en route to being a professor when my husband was diagnosed with Young Onset Alzheimer's. He was deteriorating rapidly, becoming isolated, so I gave up work to care for him full-time. The finances of that situation are bad and getting worse. The man I have been married to for almost 40 years is gradually leaving me, has been for some time, but doesn't realise that. I am facing one of the biggest challenges of my life alone.

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The Queen's Nursing Institute Annual Conference 2017



Healthcare in the Community

25 - 26 September 2017

Royal College of General Practitioners, London

SAVE THE DATE!

Invited speakers include, Jeremy Hunt, Secretary of State for Health and Simon Stevens, Chief Executive, NHS England

Feedback from 2016 conference:

'This was the best conference I've been to!'

'Thank you for a great two days; I came away feeling re-energised and motivated.'

Check www.qni.org.uk for updates and email mail@qni.org.uk with any queries.

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Supporting high quality dementia education and training

In line with the Prime Minister's Challenge on Dementia 2020: Implementation Plan, Health Education England (HEE) aims to ensure that all NHS staff receive dementia training appropriate to their role.

Engaging at both local and national level, we are working with organisations across health and social care to develop and improve access to high quality education and training packages and resources.

Dementia Core Skills Education and Training Framework

Supporting high quality dementia education and training, the *Dementia Core Skills Education and Training Framework* details the essential skills and knowledge needed by professionals from across health and social care. Aiming to ensure an efficient and consistent approach to the delivery of dementia education and training, the expected learning outcomes are outlined in three tiers dependent on role requirements.

To download the framework visit:
hee.nhs.uk/dementia



Using film to raise awareness

Finding Patience is designed to raise awareness of dementia in African Caribbean communities, reducing stigma and encouraging people to seek support early. It promotes culturally sensitive person centred care and equips staff to better meet the diverse needs of people living with dementia.

To watch *Finding Patience* visit:
hee.nhs.uk/dementia

Finding Patience the Later Years raises awareness of how dementia can affect people differently, explores the challenges faced by care home staff and equips them with the skills and knowledge to provide person centred care that enables people to live well with dementia.

To watch *Finding Patience The Later Years* visit:
hee.nhs.uk/finding-patience-later-years

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Health Education England

Find out more about dementia

The *Dementia Guide for Carers and Care Providers* is a free and easy to access ebook and app created by and for those with dementia, friends and family of people with dementia, and healthcare professionals. It is split into six useful sections: understanding dementia, day to day living, support available, legal and money advice, an A-Z of symptoms, and medical terms.

Download the free ebook

Search 'Dementia Guide' in your ebook or app store



iBooks



iTunes



Kindle



Improving information

To help the health, social care and voluntary sector workforce provide better support, we're looking at what helps improve information given to families of people living with dementia.

Find out more here:

www.hee.nhs.uk/hee-your-area/thames-valley/our-work/dementia/dementia-tier-2-resources





The Queen's Nursing Institute is a registered charity that champions the work of community nurses. Our aim is to ensure that patients receive high quality care where and when they need it, from the right nurse with the right skills.

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Founded 1887
Patron HM The Queen

Charity number: 213128