

# Hostel or day centre providers of services for people experiencing rough sleeping guidance

If you have a



new and  
continuous cough

or



high  
temperature

**stay at home for 7 days**, if you live alone

**stay at home for 14 days**, if you live with others, including all household members

Only use **NHS 111** if your symptoms get worse or are no better after home isolation

## Stop the spread of coronavirus



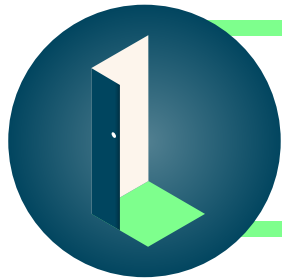
**Wash your hands  
more often  
and for 20 seconds**



Use soap and water or a hand sanitiser when you:

- Get home or into work
- Blow your nose, sneeze or cough
- Eat or handle food

Cover your mouth and nose with a tissue or your sleeve (not your hands) when you cough or sneeze and throw the tissue away straight away



**If a resident in a hostel  
becomes unwell, they  
should stay in their room**

If someone becomes unwell in a day centre, and they do not have a home or room in which to self-isolate, they should be isolated temporarily in an area of the day centre and staff are advised to contact the local authority



**staff will be eligible for  
statutory sick pay (SSP)  
when staying at home**

**Local authority public health, housing and social care teams are encouraged to work closely together** to identify appropriate local solutions for people who don't have anywhere to self-isolate. The Ministry for Housing, Communities and Local Government (MHCLG) intends to issue a further communication to local authorities on this in due course



Frequently clean and disinfect regularly touched objects and surfaces using your standard cleaning products

Staff and visitors should be reminded to maintain higher than usual standards of **hand-washing, respiratory hygiene, and cleaning**

If a member of staff becomes unwell on site with a new, continuous cough or a high temperature, **they should be sent home**

Hostels and day centres do not need to close at the current time, unless directed to do so by Public Health England or the government