

QN Annual Meeting  
28 March 2022

## 'My proudest moment in nursing in the last year'

'The proudest moment is being able to treat people at home who are very unwell as part of our Home Treatment Service and also being with patients, family and carers caring for loved ones at the end of their lives. "We ask what you want and strive to make it happen" that's our team's motto and we do our best. Every day, I have difficult conversations, break bad news and it's tough ... on the other hand I am open and honest - with advance care planning, we try to provide the best quality of end-of-life care whether it may be recognising someone is in their final hours, days, weeks or months of their life. Being able to provide face to face visits in care homes, diagnose and offer the right treatment to older people makes a huge difference and reduces inappropriate prescribing. Being able to keep people in their home where they could have the support and comfort from their regular carers or families...makes my role the best ever! The pandemic is awful but it allowed us to develop and lead a ground-breaking service – learning new skills, using near patient testing, ECGs, cannulation...all at home! I look forward to further learning and developing our service to support community nurses and our primary care colleagues so we can keep people out of hospital when appropriate.'

Sharel Cole, Queen's Nurse